

# Appendix A.

## Resources

### Chapter 1: Social Security Benefits

#### **Social Security Administration**

*This is the official social security website. It has many videos, brochures, calculators, and other materials regarding all aspects of social security.*

(800) 722-1213

(800) 325-0778 (TTY)

[www.ssa.gov](http://www.ssa.gov)

#### **The National Organization of Social Security Claimants' Representatives**

*The National Organization of Social Security Claimants' Representatives provides information for the public as well as a referral service for attorneys and representatives.*

[www.nosscr.org](http://www.nosscr.org)

#### **AARP**

*AARP has a large section that provides additional information regarding social security benefits, frequently asked questions, and up-to-date information regarding changes in laws and regulations at the national level.*

[www.aarp.org/retirement/social-security](http://www.aarp.org/retirement/social-security)

#### **AARP - Colorado Chapter**

*Provides counseling and information on health insurance to AARP members.*

303 E. 17th Ave.

Denver, CO 80203

(866) 554-5376

<http://states.aarp.org/region/colorado>

[coaarp@aarp.org](mailto:coaarp@aarp.org)

#### **The Motley Fool**

*The Motley Fool site began as a tool for investors and has grown into a resource on all topics regarding financial matters, including Social Security. They have videos on YouTube that discuss when you should take your social security benefits as well as what to expect on Social Security.*

[www.fool.com](http://www.fool.com)

#### **Your Congressional Representatives**

*Your Senators and Representatives all have staff that assist with Social Security matters. They also listen to your concerns and suggestions regarding Social Security.*

Senator Michael Bennett

Senator John Hickenlooper

Rep. Diana DeGette – 1st District – Denver

Rep. Joe Neguse – 2nd District – Boulder/Ft. Collins/Granby/Breckenridge/Vail

Rep. Loren Boebert – 3rd District – Western Slope/Telluride/Cortez/Alamosa/Pueblo

Rep. Ken Buck – 4th District – Eastern Plains/Greeley/Sterling/Limon/Trinidad

Rep. Doug Lamborn – 5th District – El Paso/Fremont/Teller/Park/Chaffee

Rep. Jason Crow – 6th District – Aurora/Centennial/Adams County

Rep. Brittany Petterson – 7th District – Jefferson/Adams

Rep. Yadira Caraveo – 8th District – Adams/Larimer/Weld

## **Chapter 2: Medicare**

### **Medicare Information:**

#### **U.S. Department of Health and Human Services**

*Provides counseling and information on Medicare benefits, eligibility guidelines, etc.*

200 Independence Ave., SW  
Washington, D.C. 20201  
(877) 696-6775  
www.hhs.gov

#### **The Center for Medicare Advocacy, Inc.**

*National nonprofit organization and excellent Medicare resource.*

National office:  
P.O. Box 350  
Willimantic, CT 06226  
(860) 456-7790  
www.medicareadvocacy.org

#### **Centers for Medicare and Medicaid Services**

7500 Security Blvd.  
Baltimore, MD 21244  
www.cms.gov

#### **Kepro**

5201 W. Kennedy Blvd., Ste. 900  
Tampa, FL 33609  
(888) 317-0891 (toll-free)  
(813) 280-8256  
(844) 878-7921 (fax)  
711 (TTY)  
www.keproqio.com

#### **C2C Innovative Solutions, Inc. (QIC Part A East appeals)**

(855) 371-5817 (Expedited appeals for Part A)  
(904) 539-4074 (fax)  
P.O. Box 45305  
Jacksonville, FL 32232-5305  
www.c2cinc.com/QIC-Part-A-East

#### **C2C Innovative Solutions, Inc. (QIC Part B South appeals)**

(904) 539-4074 (fax)  
P.O. Box 45300  
Jacksonville, FL 32232-5300  
www.c2cinc.com/QIC-Part-B-South

#### **Medicare Claims and Helpline**

(800) 633-4227 (1-800-MEDICARE)  
(877) 486-2048 (TTY)  
www.medicare.gov

**Social Security Administration:** See Chapter 1

**Tricare for Life**

*Correspondence address — Colorado is in the West Region for claims filing.*

P.O. Box 7889 Madison, WI 53707

(866) 773-0404

(866) 773-0405 (TDD)

(608) 301-2114 and (608) 301-3100 (correspondence fax numbers)

[www.tricare4u.com](http://www.tricare4u.com) — *Click on the “Contact Us” link for numerous telephone numbers and email contact form.*

**Health Insurance Counseling for Information:**

**Colorado State Health Insurance Assistance Program (SHIP)**

*Provides Medicare denial of services appeal filing assistance and answers questions about Medigap policies, long-term care insurance, Medicare rights and protection, and Medicare health plan choices.*

1560 Broadway, Ste. 850

Denver, CO 80202

(303) 894-7490

(888) 696-7213

<https://doi.colorado.gov>; click on “Health Insurance,” then “Senior Health Care & Medicare Assistance”

**AARP — Colorado Chapter:** See Chapter 1

**Colorado Division of Insurance**

*Provides information on Medicare benefits, Medigap, etc.*

1560 Broadway, Ste. 850

Denver, CO 80202

(303) 894-7499

(303) 894-7490 (consumer information)

(800) 930-3745

<https://doi.colorado.gov>

**Colorado Gerontological Society and Senior Answers and Services**

*Provides counseling regarding health insurance issues, Medicare, etc.*

1129 Pennsylvania St.

Denver, CO 80203

(303) 333-3482

(855) 293-6911

(855) 880-4777 (Spanish)

[www.senioranswers.org](http://www.senioranswers.org)

**National Council on Aging**

251 18th St. S., Ste. 500

Arlington, VA 22202

(571) 527-3900

[www.ncoa.org](http://www.ncoa.org)

**Chapter 3: Health Insurance Beyond Medicare**

**Colorado Division of Insurance:** See Chapter 2

**Colorado State Health Insurance Assistance Program (SHIP):** See Chapter 2

## **Chapter 4: Medicaid**

County Departments of Social Services: See Chapter 5

## **Chapter 5: Government Programs / Financial Assistance**

County Departments of Social Services

For updates, go to <https://cdhs.colorado.gov/our-partners/counties/contact-your-county-human-services-department> and click on the clickable map.

<p><b>Adams County</b> 11860 Pecos St. Westminster, CO 80234 (720) 523-2000</p> <p><b>Alamosa County</b> 8900 C Independence Wy. Alamosa, CO 81101 (719) 589-2581</p> <p><b>Arapahoe County</b> 14980 E. Alameda Dr. Aurora, CO 80012 (303) 636-1130</p> <p><b>Archuleta County</b> 551 Hot Springs Blvd. Pagosa Springs, CO 81147 (970) 264-2182</p> <p><b>Baca County</b> 772 Colorado St., Ste. 1 Springfield, CO 81073 (719) 523-4131</p> <p><b>Bent County</b> 138 6<sup>th</sup> St. Las Animas, CO 81054 (719) 456-2620</p> <p><b>Boulder County</b> 3400 N. Broadway Boulder, CO 80304</p> <p>515 Coffman St. Longmont, CO 80501 (303) 441-1000</p>	<p><b>El Paso County</b> 1675 W. Garden of the Gods Rd. Colorado Springs, CO 80907 (719) 636-0000</p> <p><b>Fremont County</b> 172 Justice Center Rd. Canon City, CO 81212 (719) 275-2318</p> <p><b>Garfield County</b> 195 W. 14<sup>th</sup> St. Rifle, CO 81650 (970) 625-5282</p> <p><b>Gilpin County</b> 2960 Dory Hill Rd., Ste. 100 Black Hawk, CO 80422 (303) 582-5444</p> <p><b>Grand County</b> 620 Hemlock St. Hot Sulphur Springs, CO 80451 (970) 725-3331</p> <p><b>Gunnison and Hinsdale Counties</b> 225 N. Pine St. Gunnison, CO 81230 (970) 641-3244</p> <p><b>Huerfano County</b> 121 W. 6<sup>th</sup> St. Walsenburg, CO 81089 (719) 738-2810</p>	<p><b>Morgan County</b> 800 E. Beaver Ave. Fort Morgan, CO 80701 (970) 542-3530</p> <p><b>Otero County</b> 13 W. 3<sup>rd</sup> St. La Junta, CO 81050 (719) 383-3100</p> <p><b>Ouray County</b> 177 Sherman St., Unit 107 Ridgway, CO 81432 (970) 626-2299</p> <p><b>Park County</b> 59865 Hwy. 285, 2<sup>nd</sup> Fl. Bailey, CO 80421 (303) 816-5939</p> <p>825 Clark St. Fairplay, CO 80440 (719) 836-4139</p> <p><b>Phillips County</b> 127 E. Denver St., Ste. A Holyoke, CO 80734 (970) 854-2280</p> <p><b>Pitkin County</b> 0405 Castle Creek Rd., Ste. 8 Aspen, CO 81611 (970) 920-5235</p> <p><b>Prowers County</b> 1001 S. Main St. Lamar, CO 81052 (719) 336-7486</p>
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<p><b>Broomfield County</b> 100 Spader Way Broomfield, CO 80020 (720) 887-2200</p> <p><b>Chaffee County</b> 448 E. 1<sup>st</sup> St., Ste. 166 Salida, CO 81201 (719) 530-2500</p> <p><b>Cheyenne County</b> 560 W. 6<sup>th</sup> St. North Cheyenne Wells, CO 80810 (719) 767-5629</p> <p><b>Clear Creek County</b> 405 Argentine St. Georgetown, CO 80444 (303) 679-2365</p> <p><b>Conejos County</b> 12989 County Rd. G. 6 Conejos, CO 81129 (719) 376-5455</p> <p><b>Costilla County</b> 233 Main St., Ste. A San Luis, CO 81152 (719) 672-4131</p> <p><b>Crowley County</b> 631 Main St., Ste. 100 Ordway, CO 81063 (719) 267-3546</p> <p><b>Custer County</b> 205 S. 6<sup>th</sup> St. Westcliffe, CO 81252 (719) 783-2371</p> <p><b>Delta County</b> 320 W. 5<sup>th</sup> St. Delta, CO 81416 (970) 874-2030</p>	<p><b>Jackson County</b> 350 McKinley St. Walden, CO 80480 (970) 723-4750</p> <p><b>Jefferson County</b> 900 Jefferson County Pkwy. Golden, CO 80401 (303) 271-1388</p> <p><b>Kiowa County</b> 1307 Maine St. Eads, CO 81036 (719) 438-5541</p> <p><b>Kit Carson County</b> 252 S. 14<sup>th</sup> St. Burlington, CO 80807 (719) 346-8732</p> <p><b>Lake County</b> 112 W. 5<sup>th</sup> St. Leadville, CO 80461 (719) 486-2088</p> <p><b>La Plata County</b> 10 Burnett Ct., 1<sup>st</sup> Fl. Durango, CO 81301 (970) 382-6150</p> <p><b>Larimer County</b> 1501 Blue Spruce Dr. Fort Collins, CO 80524 (970) 498-6300</p> <p><b>Las Animas County</b> 219 S. Chestnut St. Trinidad, CO 81082 (719) 846-2276</p> <p><b>Lincoln County</b> 103 3<sup>rd</sup> Ave. Hugo, CO 80821 (719) 743-2404</p>	<p><b>Pueblo County</b> 201 W. 8<sup>th</sup> St. Pueblo, CO 81003 (719) 583-6160</p> <p><b>Rio Blanco County</b> 200 Main St., Ste. 200 Meeker, CO 81641 (970) 878-9640</p> <p>101 E. Main St. Rangely, CO 81648 (970) 878-9531</p> <p><b>Rio Grande County</b> 1015 6<sup>th</sup> St. Del Norte, CO 81132 (719) 657-3381</p> <p><b>Routt County</b> 135 6<sup>th</sup> St. Steamboat Springs, CO 80477 (970) 870-5533</p> <p><b>Saguache County</b> 605 Christy Ave. Saguache, CO 81149 (719) 655-2537</p> <p><b>San Juan County</b> 1557 Greene St. Silverton, CO 81433 (970) 387-5631</p> <p><b>San Miguel County</b> 333 W. Colorado Ave., 3<sup>rd</sup> Fl. Telluride, CO 81435 (970) 728-4411</p> <p><b>Sedgwick County</b> 118 W. 3<sup>rd</sup> St. Julesburg, CO 80737 (970) 474-3397</p>
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<p><b>Denver County</b> 1200 Federal Blvd. Denver, CO 80204</p> <p>3815 Steele St. Denver, CO 80205</p> <p>4685 Peoria St. Denver, CO 80239 (720) 944-4347</p> <p><b>Dolores County</b> 409 N. Main St. Dove Creek, CO 81324 (970) 677-2250</p> <p><b>Douglas County</b> 4400 Castleton Ct. Castle Rock, CO 80109 (303) 688-4825</p> <p><b>Eagle County</b> 551 Broadway Eagle, CO 81631 (970) 328-8840</p> <p><b>Elbert County</b> 75 Ute Ave. Kiowa, CO 80117 (303) 621-3149</p>	<p><b>Logan County</b> 508 S. 10<sup>th</sup> Ave., Ste. 2 Sterling, CO 80751 (970) 522-2194</p> <p><b>Mesa County</b> 510 29<sup>1/2</sup> Rd. Grand Junction, CO 81502 (970) 241-8480</p> <p><b>Mineral County</b> 1015 6<sup>th</sup> St. Del Norte, CO 81132 (719) 657-3381</p> <p><b>Moffat County</b> 595 Breeze St. Craig, CO 81625 (970) 824-8282</p> <p><b>Montezuma County</b> 109 W. Main, Rm. 203 Cortez, CO 81321 (970) 564-4100</p> <p><b>Montrose County</b> 1845 S. Townsend Montrose, CO 81401 (970) 252-5000</p>	<p><b>Summit County</b> 360 Peak One Dr., Ste. 230 Frisco, CO 80443 (970) 668-9160</p> <p><b>Teller County</b> 800 Research Dr., Ste. 100 Woodland Park, CO 80863 (719) 686-5518</p> <p><b>Washington County</b> 126 W. 5<sup>th</sup> Akron, CO 80720 (970) 345-2238</p> <p><b>Weld County</b> 315 N. 11<sup>th</sup> Ave. Greeley, CO 80631 (970) 352-1551</p> <p><b>Yuma County</b> 340 S. Birch St. Wray, CO 80758 (970) 332-4877</p>
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## Colorado Legal Services Offices

### General information may be found at:

[www.coloradolegalservices.org](http://www.coloradolegalservices.org)  
1905 Sherman St., Ste. 400  
Denver, CO 80203  
(303) 837-1313

### **Alamosa** (Alamosa, Conejos, Costilla, Mineral, Rio Grande, and Saguache counties)

603 Main St., Alamosa  
(719) 589-4993

### **Boulder** (Boulder and Broomfield counties)

2935 Baseline Rd., Ste. 301, Boulder  
(303) 449-7575

*Appendix A. Resources*

- Colorado Springs** (El Paso, Lincoln, and Teller counties; Chaffee, Custer, Fremont, and Park counties shared with other offices)  
102 South Tejon, Ste. 430, Colorado Springs  
(719) 471-0380
- Craig** (Grand, Jackson, Moffatt, Rio Blanco, and Routt counties)  
50 College Dr., #111, Craig  
(800) 521-6968 (call before visiting)
- Denver** (Adams, Arapahoe, Denver, Douglas, Elbert, and Jefferson counties, as well as seniors in Clear Creek and Gilpin counties)  
1905 N. Sherman St., Ste. 300, Denver  
(303) 837-1313
- Dillon** (Clear Creek, Eagle, Gunnison, Lake, Pitkin, and Summit counties)  
P.O. Box 1895, Dillon  
(800) 521-6968
- Durango** (Archuleta, Dolores, Hinsdale, La Plata, Montezuma, Ouray, San Juan, and San Miguel counties as well as Ute Mountain Ute and Southern Ute reservations)  
835 E. 2<sup>nd</sup> Ave., #300, Durango  
(888) 298-8483
- Fort Collins** (Larimer, Logan, Phillips, and Sedgwick counties)  
211 W. Magnolia St., Fort Collins  
(970) 493-2891
- Grand Junction** (Delta, Garfield, Mesa, and Montrose counties)  
422 White Ave., Ste. 300, Grand Junction  
(970) 243-7940
- Greeley** (Morgan, Washington, Weld, and Yuma counties)  
912 8<sup>th</sup> Ave., Greeley  
(970) 353-7554
- La Junta** (Baca, Bent, Cheyenne, Crowley, Huerfano, Kiowa, Kit Carson, Las Animas, Otero, and Prowers counties)  
10 W. 3<sup>rd</sup> St., La Junta  
(888) 805-5152
- Migrant Farmworker Division** (all counties)  
1905 N. Sherman St., Ste. 400, Denver  
(800) 864-4330
- Pueblo** (Pueblo and Custer counties; Fremont County shared with other offices)  
1000 W. 6<sup>th</sup> St., Pueblo  
(719) 545-6708
- Salida** (Chaffee, Custer, and Fremont counties; Park County shared with another office)  
1604 H St., Ste. 201, Salida  
(719) 539-4251

## **For Issues Regarding Medicaid**

### **Colorado Department of Health Care Policy and Financing**

1570 Grant St.

Denver, CO 80203-1818

(303) 866-2993

(800) 221-3943 (toll-free)

711 (TDD)

24-hour Nurse Helpline for People on Medicaid: (800) 283-3221

<https://hcpf.colorado.gov>

## **For Issues Regarding Public Assistance**

### **Colorado Department of Human Services**

<https://cdhs.colorado.gov>

**Veterans' Benefits:** See Chapter 6

## **Chapter 6: Veterans' Benefits**

### **Phone Numbers**

**Education:** (888) 442-4551; **Headstones and markers:** (800) 697-6947; **Health care:** (877) 222-8387; **Life insurance:** (800) 669-8477 ; **Special health issues:** (800) 749-8387; **TTD:** Dial 711; **VA benefits:** (800) 827-1000

### **Websites**

VA benefits — managing your benefits: [www.va.gov](http://www.va.gov)

Burial and memorial benefits: [www.cem.va.gov](http://www.cem.va.gov)

Department of Defense: [www.defense.gov](http://www.defense.gov)

Education benefits: [www.benefits.va.gov/gibill](http://www.benefits.va.gov/gibill)

Federal jobs: [www.usajobs.gov](http://www.usajobs.gov)

Health care eligibility: [www.va.gov/healthbenefits](http://www.va.gov/healthbenefits)

Home loan guaranty: [www.benefits.va.gov/homeloans](http://www.benefits.va.gov/homeloans)

Life insurance: [www.benefits.va.gov/insurance](http://www.benefits.va.gov/insurance)

Mental health: [www.mentalhealth.va.gov](http://www.mentalhealth.va.gov)

Records: [www.archives.gov/personnel-records-center/military-personnel](http://www.archives.gov/personnel-records-center/military-personnel)

Returning veterans: [www.va.gov/post911veterans](http://www.va.gov/post911veterans)

Veterans employment and training: [www.dol.gov/agencies/vets](http://www.dol.gov/agencies/vets)

Veterans preference: [www.fedshirevets.gov](http://www.fedshirevets.gov)

Vocational rehabilitation and employment: [www.benefits.va.gov/vocrehab](http://www.benefits.va.gov/vocrehab)

VA benefit payment rates: [www.benefits.va.gov/compensation](http://www.benefits.va.gov/compensation)

VA facilities: [www.va.gov/find-locations](http://www.va.gov/find-locations)

VA forms: [www.va.gov/vaforms](http://www.va.gov/vaforms)

VA website: [www.va.gov](http://www.va.gov)

## **Colorado Lawyers for Colorado Veterans**

### **Denver County Office**

*VA Community Resource and Referral Center*

3836 York St.

Denver, CO 80205

Second Tuesday of the month: 12:30–3:00pm

### **Colorado Springs Office**

*PFC Floyd K. Linstrom VA Outreach Clinic*

3141 Centennial Blvd.

Colorado Springs, CO 80907

Fourth Tuesday of the month: 12:30–3:00 pm

## **Veterans Resources**

### **Federal Veterans Administration**

General Information Number: (800) 827-1000 or (844) 698-2411

TDD: Dial 711

[www.va.gov](http://www.va.gov)

### **Veterans Affairs Regional Office**

155 Van Gordon St.

Lakewood, CO 80228

(800) 827-1000

[www.benefits.va.gov/denver](http://www.benefits.va.gov/denver)

### **State of Colorado Division of Veterans Affairs**

This is the primary office for the State of Colorado Division of Veterans Affairs. It is separate from the United States Department but provides advocacy and appeals assistance.

Administrative Office — Denver

155 Van Gordon St., Ste. 201

Lakewood, CO 80228

(303) 914-5832

<https://vets.colorado.gov> or

[cdvainfo@dmva.state.co.us](mailto:cdvainfo@dmva.state.co.us)

Administrative Office — Grand Junction

482 28 Rd.

Grand Junction, CO 81501

(970) 257-3760, (844) 458-9767

[cdvainfo@dmva.state.co.us](mailto:cdvainfo@dmva.state.co.us)

**Denver Veterans Center** (for psychological counseling)

7465 E. 1<sup>st</sup> Ave., Ste. B  
Denver, CO 80230  
(303) 326-0645  
Crisis line: 988 (press 1), or text 838255; (877) 927-8387  
[www.vetcenter.va.gov](http://www.vetcenter.va.gov)

There are also Colorado Vet Centers in Boulder, Colorado Springs, Fort Collins, Grand Junction, and Pueblo.

**Disabled American Veterans State Office**

1485 Holland St.  
Lakewood, CO 80215  
(303) 922-3631  
[www.davmembersportal.org/co/default.aspx](http://www.davmembersportal.org/co/default.aspx)

The below offices also help veterans with problems when dealing with government benefits and will intercede on their behalf.

**Tribal Social Services Offices**

**Southern Ute Indian Tribe**

Mouache Capote Building  
116 Capote Dr.  
Ignacio, CO 81137  
(970) 563-0100

**Ute Mountain Ute Tribe**

309 Sunset Blvd.  
Towaoc, CO 81334  
(970) 564-5307

**Written Materials**

*Federal Benefits for Veterans, Dependents and Survivors* (2021 edition):

U.S. Department of Veterans Affairs  
Office of Public and Intergovernmental Affairs  
810 Vermont Ave. N.W.  
Washington, D.C. 20420  
[www.va.gov/opa/publications/benefits\\_book.asp](http://www.va.gov/opa/publications/benefits_book.asp)

## **Chapter 7: Long-Term Care Insurance**

No additional resources suggested.

## **Chapter 8: Financial Difficulty for Seniors**

### **Resources Regarding Debts, Lending, and Collection Practices**

**United States Department of Justice:** See Chapter 33

*List of approved credit counseling services.*

[www.justice.gov/ust/list-credit-counseling-agencies-approved-pursuant-11-usc-111](http://www.justice.gov/ust/list-credit-counseling-agencies-approved-pursuant-11-usc-111)

### **Colorado Attorney General Consumer Resource Guides**

*Consumer resource guides available on many topics, including credit and lending.*

<https://coag.gov/file-complaint/resource-guide/>

### **AARP Elderwatch Colorado**

*A partnership between the Colorado Attorney General's Office and the AARP Foundation, Elderwatch is a clearinghouse for complaints, educational information, and training materials dealing with the financial exploitation of elderly Coloradans.*

(800) 222-4444 option 2

[www.aarp.org/money/scams-fraud/elderwatch](http://www.aarp.org/money/scams-fraud/elderwatch)

### **Disability Law Colorado**

*Disability Law Colorado provides help for people with disabilities and older people in Colorado by using the legal system to protect and promote their rights through direct legal representation, advocacy, education, and legislative analysis. They educate consumers through their many consumer-oriented publications, group training, and one-on-one coaching.*

455 Sherman St., Ste. 130

Denver, CO 80203

(303) 772-0300 (TTY)

(800) 288-1376 (TTY)

<https://disabilitylawco.org> [dlcmail@disabilitylawco.org](mailto:dlcmail@disabilitylawco.org)

332 N. 8<sup>th</sup> St.

Grand Junction, CO 81501

(970) 241-6371 (TTY)

(800) 531-2105 (TTY)

### **AARP – Finances**

*AARP publishes several bulletins, including "Eliminate Credit Card Debt." AARP also makes several money tools available, including a Health Care Costs Calculator and Credit Card Payoff Calendar, and resources surrounding bankruptcy.*

[www.aarp.org/money](http://www.aarp.org/money)

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

*Colorado Legal Services offers resources regarding legal assistance to low-income Coloradans, including information specific to consumer debt, property and income tax, and to bankruptcy.*

*Consumer rights information available at:*

<https://www.coloradolegalservices.org/node/365/consumer>

### **Wall Street Journal**

*Article referenced in section 8-2:*

*"For the Families of Some Debtors, Death Offers No Respite."*

*Wall Street Journal (Dec. 3, 2011), available at*

<http://online.wsj.com/article/SB10001424052970204224604577030043890121710.html>

## **Tax Resources**

### **AARP Foundation Tax-Aide**

*AARP Foundation Tax-Aide offers services for people who pay low to moderate income taxes, with special attention for those 60 years or older. Service sites throughout Colorado.*

[www.aarp.org/money/taxes/aarp\\_taxaide/](http://www.aarp.org/money/taxes/aarp_taxaide/)

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

**Denver Asset Building Coalition (DABC)**

*Free tax preparation services for Colorado residents with low to moderate income. The Denver Asset Building Coalition also has seasonal offices in Aurora, Denver, and Arvada.*

2475 W. 26<sup>th</sup> Ave.  
Denver, CO 80211  
(303) 388-7030  
[www.denverabc.org](http://www.denverabc.org)

**Mile High United Way**

*Dial 211 to get information about free tax preparation sites throughout Colorado, as well as information about emergency shelter, legal aid, housing, utilities, home repair, senior issues, and more.*

[www.unitedwaydenver.org/2-1-1](http://www.unitedwaydenver.org/2-1-1)

**Tax Help Colorado**

*A partnership between the Piton Foundation and the Colorado Community College System offers free income tax return preparation for low-income taxpayers, including assistance with earned income tax credits and applications for the Property Tax/Rent/Heat Rebate Program. The Piton Foundation operates 27 tax sites in Colorado in cooperation with Colorado colleges and other agencies.*

<https://taxhelpco.org>

**Other Tax Resources:**

- IRS forms and publications can be found at: [www.irs.gov/forms-instructions](http://www.irs.gov/forms-instructions).
- Colorado forms and tax information can be found at: <https://tax.colorado.gov/individual-income-tax-forms>.
- A website providing links to a number of tax related topics is: [www.taxtopics.net](http://www.taxtopics.net).
- Public libraries often provide print or online access to tax forms and tax information.

**Bankruptcy Resources**

**AARP See Chapter 1**

*AARP has a website devoted to money issues, including credit, loans, and debt. There are several useful articles available at:*

[www.aarp.org/money](http://www.aarp.org/money)

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

**Denver Bar Association**

*The Denver Bar Association offers a free bankruptcy clinic on the second Tuesday of each month at the U.S. Bankruptcy Court. (This clinic is currently operating remotely. Call (720) 633-8866.)*

721 19<sup>th</sup> St., Rm. 183  
Denver, CO 80202  
[www.denbar.org/Public/Legal-Clinics](http://www.denbar.org/Public/Legal-Clinics)

**United States Courts**

*"Bankruptcy Basics" guides and videos are published by the administrative office of the United States Courts.*

[www.uscourts.gov/services-forms/bankruptcy/bankruptcy-basics](http://www.uscourts.gov/services-forms/bankruptcy/bankruptcy-basics)

## **Chapter 9: Estate Planning: Wills, Trusts, and Property**

### **Colorado Bar Association — Brochures**

(303) 860-1115

www.cobar.org; Go to “For the Public,” then find the list of brochures under “Brochures” on the right-hand side of the page.

Brochure titles include: “What to Do When Someone Dies”; “So Now You Are a Personal Representative”; “So Now You Are a Conservator”; “So Now You Are a Guardian”; “So Now You Are a Trustee”; “Wills in Colorado”; “Living Trusts”; “Estate Planning”

**Metro Volunteer Lawyers:** See Chapter 28

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

*For Denver, Adams, Arapahoe, Broomfield, Douglas, Elbert, and Jefferson counties, call (303) 837-1313. This will be answered by voice mail; please stay on the line for information.*

### **Colorado Department of Revenue**

1375 Sherman St.

Denver, CO 80261

(303) 238-7378

<https://cdor.colorado.gov>

### **NAELA (National Academy of Elder Law Attorneys)**

www.naela.org

*Click on “Consumer Resources,” then “Find a Lawyer” to find a NAELA attorney in your area.*

### **ACTEC (American College of Trust and Estate Counsel)**

www.actec.org

*Click on “Find an ACTEC Lawyer” to find an ACTEC attorney in your area.*

## **Chapter 10: Estate Planning for Unmarried Couples**

### **Administration for Community Living**

<https://acl.gov>

### **American Society on Aging**

LGBT Aging Issues Network (LAIN)

605 Market St., Ste. 1111

San Francisco, CA 94105

(800) 537-9728

[www.asaging.org/education-topic/lgbtq-aging](http://www.asaging.org/education-topic/lgbtq-aging)

**Denver Regional Council of Governments — Area Agency on Aging (DRCOG):** See Chapter 24

[www3.drcog.org/documents/archive/LGBT\\_ElderResourceGuide.pdf](http://www3.drcog.org/documents/archive/LGBT_ElderResourceGuide.pdf)

### **Family Caregiver Alliance**

*LGBT Caring Community Program and Online Support Group.*

101 Montgomery St., Ste. 2150

San Francisco, CA 94104

(800) 445-8106

[www.caregiver.org](http://www.caregiver.org)

To subscribe to the LGBT Caregiver Online Support Group, visit:  
[http://lists.caregiver.org/mailman/listinfo/lgbt-caregiver\\_lists.caregiver.org](http://lists.caregiver.org/mailman/listinfo/lgbt-caregiver_lists.caregiver.org)

**Gay and Lesbian Medical Association**

1629 K St. NW, Ste. 300  
Washington, DC 20006  
(202) 600-8037  
info@glma.org  
www.glma.org

**Lambda Legal Defense Fund National Headquarters**

120 Wall St., 19<sup>th</sup> Fl.  
New York, NY 10005-3919  
(212) 809-8585  
www.lambdalegal.org

**National Center for Lesbian Rights (NCLR)**

870 Market St., Ste. 370  
San Francisco, CA 94102  
(415) 392-6257  
www.nclrights.org

**National Resource Center on LGBT Aging, a program of SAGE**

(212) 741-2247  
www.lgbtagingcenter.org

**National Gay and Lesbian Task Force**

1050 Connecticut Ave. NW, Ste. 65500  
Washington, DC 20035  
(202) 393-5177  
www.thetaskforce.org

**Old Lesbians Organizing for Change (OLOC)**

P.O. Box 834  
Woodstock, NY 12498  
(888) 706-7506  
www.oloc.org

**One Colorado**

303 E. 17<sup>th</sup> Ave., Ste. 400  
Denver, CO 80203  
(303) 396-6170  
www.one-colorado.org

**Project Visibility: A Training to Understand the Strengths and Needs of LGBT Elders**

*Audience: assisted living residences, nursing homes, and all senior care providers.*

Boulder County Aging Services  
(303) 441-3570  
[www.bouldercounty.org/families/seniors/services/project-visibility/](http://www.bouldercounty.org/families/seniors/services/project-visibility/)

**Services and Advocacy for GLBT Elders (SAGE)**

305 7<sup>th</sup> Ave., 15<sup>th</sup> Fl.  
New York, NY 10001  
(212) 741-2247  
www.sageusa.org

**The Center**

*Denver's GLBT community center for over 30 years. Includes programs for LGBT seniors as the SAGE of the Rockies affiliate.*

1301 E. Colfax Ave.  
Denver, CO 80218  
(303) 733-7743  
<https://lgbtqcolorado.org>

**Transgender Aging Network**

P.O. Box 1272  
Milwaukee, WI 53201  
(414) 559-2123  
<https://forge-forward.org/resources/aging/>

**Other Online Resources and Reports:**

[www.sageusa.org/wp-content/uploads/2018/05/sageusa-successful-lgbt-caregiving-education-guide-longterm-care.pdf](http://www.sageusa.org/wp-content/uploads/2018/05/sageusa-successful-lgbt-caregiving-education-guide-longterm-care.pdf)

[www.lgbtmap.org/improving-the-lives-of-lgbt-older-adults](http://www.lgbtmap.org/improving-the-lives-of-lgbt-older-adults)— “Improving the Lives of LGBT Older Adults,” March 2010

**Chapter 11: Making Provisions for the Care of your Animals After Your Incapacity or Death**

No additional resources suggested.

**Chapter 12: Grandparent Custody and Visitation Issues**

**Judicial Self Help:**

*Every Courthouse has a court resource center, and many counties offer opportunities to receive brief consultations with attorneys. Find out more about what is offered at your judicial district:*

[www.courts.state.co.us/Courts/County/Choose.cfm](http://www.courts.state.co.us/Courts/County/Choose.cfm)

**Judicial Forms:**

**Grandparent Visitation and Custody**

[www.courts.state.co.us/Forms/Forms\\_List.cfm?Form\\_Type\\_ID=85](http://www.courts.state.co.us/Forms/Forms_List.cfm?Form_Type_ID=85)

**Guardianship for Minors**

[www.courts.state.co.us/Self\\_Help/minorguardianship/](http://www.courts.state.co.us/Self_Help/minorguardianship/)

**Adoption by a Family Member**

[www.courts.state.co.us/Self\\_Help/adoptionbyfamilymember/](http://www.courts.state.co.us/Self_Help/adoptionbyfamilymember/)

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

### **The Foundation for Grandparenting**

*Has innovative ideas for grandparents as parents and a large selection of books. Also involved in education, research, programming, and networking around grandparenting:*

[www.grandmagazine.com](http://www.grandmagazine.com)

### **Social Security Benefits for Grandchildren**

*Provides advice on Social Security benefits:*

[www.ssa.gov/people/parents/](http://www.ssa.gov/people/parents/)

### **Catholic Charities — Kinship Caregiver Program**

*Provides support groups, resource assistance, and training:*

<https://ccdenver.org/kinship/>

(720) 799-9254

(720) 799-9253 (en Español)

### **Catholic Charities — Weld County**

*Provides monthly kinship support groups:*

<https://ccdenver.org/greeley/>

(970) 353-6433

### **Colorado State University Extension — Relatives as Parents Program**

*Provides statewide support network of resources for grandparents:*

<http://grg.colostate.edu/support-groups.php>

(970) 491-1118

### **Colorado Department of Human Services — Kinship Connection**

*Provides statewide services:*

[www.colorado.gov/pacific/cdhs/kinship-connection](http://www.colorado.gov/pacific/cdhs/kinship-connection)

(303) 866-4617

### **Families First**

*Provides statewide services, including support groups, parenting education classes, community resources, and a free telephone support line:*

<https://shilohhouse.org/familiesfirst/>

(303) 695-7996

### **Circle of Parents**

*Support group led by parents and caregivers:*

[www.circleofparentscolorado.org](http://www.circleofparentscolorado.org)

## **Chapter 13: Powers of Attorney**

The Colorado “Statutory Form Power of Attorney” is available at <https://www.jeffco.us/DocumentCenter/View/17150/Power-of-Attorney-Form-PDF>.

## **Chapter 14: Medical Advance Directives**

### **Aging With Dignity**

*Distributor of “Five Wishes”*

P.O. Box 1661

Tallahassee, FL 32302-1661

(850) 681-2010

[info@fivewishes.org](mailto:info@fivewishes.org) <https://fivewishes.org/Home>

**American Bar Association**

*Provides the “Toolkit for Health Care Advance Planning.”*

[www.americanbar.org/groups/law\\_aging/resources/health\\_care\\_decision\\_making/consumer\\_s\\_toolkit\\_for\\_health\\_care\\_advance\\_planning.html](http://www.americanbar.org/groups/law_aging/resources/health_care_decision_making/consumer_s_toolkit_for_health_care_advance_planning.html)

**Caring Connections**

*A national consumer-focused information source on all things end-of-life: state-by-state advance medical directives (living wills, etc.), caregiver resources, grief and bereavement support, information for businesses supporting employees involved in caregiving or grieving, and more.*

(800) 658-8898 (toll-free help line)

[caringinfo@nhpco.org](mailto:caringinfo@nhpco.org); [www.caringinfo.org](http://www.caringinfo.org)

**National Hospice and Palliative Care Organization**

*Advocates for the rights of dying patients, provides legal information about end-of-life decisions, and offers counseling. State-specific, free forms and instructions are available online.*

(800) 658-8898 (toll-free help line)

(877) 658-8896 (Spanish-language help line)

[www.caringinfo.org](http://www.caringinfo.org)

**Colorado Hospital Association**

(720) 489-1630

[https://cha.com/wp-content/uploads/2017/03/medicaldecisions\\_2011-02.pdf](https://cha.com/wp-content/uploads/2017/03/medicaldecisions_2011-02.pdf)

**UC Health — End of Life Decisions Act**

<http://uchealth.org/colorado-end-life-options-act>

**CPDHE— Medical Aid in Dying Information**

[www.colorado.gov/pacific/cdphe/medical-aid-dying](http://www.colorado.gov/pacific/cdphe/medical-aid-dying)

**Colorado Bar Association — Living Will Form**

[www.cobar.org/portals/cobar/repository/livingwill1003.pdf](http://www.cobar.org/portals/cobar/repository/livingwill1003.pdf)

**Chapter 15: Guardianship of Adults**

**Colorado State Judicial Branch**

Office of the State Court Administrator

1300 Broadway, Ste. 1200

Denver, CO 80203

(720) 625-5000

[www.courts.state.co.us](http://www.courts.state.co.us)

**Colorado Department of Human Services**

1575 Sherman St., 8<sup>th</sup> Fl.

Denver, CO 80203

(303) 866-5700

<https://cdhs.colorado.gov>

**Chapter 16: Conservatorship of Adults**

**For Colorado Self-help Centers:** See Chapter 15, Exhibit 15A.

## **Chapter 17: Supported Decision-Making**

### **The National Resource Center for Supported Decision-Making**

*Resources, publications, and additional information on supported decision-making including example agreements.*

<http://www.supporteddecisionmaking.org>

### **The National Council on Disability**

*An independent federal agency committed to disability policy leadership.*

<https://ncd.gov/publications/2018/beyond-guardianship-toward-alternatives>

### **The Colorado Developmental Disabilities Council**

*Information on self-determination, and inclusion for all individuals with developmental disabilities.*

<http://www.coddc.org>

**Disability Law Colorado:** See Chapter 8

### **American Bar Association, The Practical Tool**

*To help attorneys identify and implement decision-making options for persons with disabilities.*

[https://www.americanbar.org/content/dam/aba/administrative/law\\_aging/PRACTICALGuide.authcheckdam.pdf](https://www.americanbar.org/content/dam/aba/administrative/law_aging/PRACTICALGuide.authcheckdam.pdf)

**Area Agency on Aging:** See Chapter 24

## **Chapter 18: Aging in Place: Maintaining Your Independence at Home**

### **National Aging in Place Council**

1400 16<sup>th</sup> St. NW, Ste. 420

Washington, D.C. 20036

(202) 939-1770

[www.ageinplace.org](http://www.ageinplace.org)

Go to home page “For the Family” link to download: *The Costs of Aging* handbook. See also *Act III: Your Plan for Aging in Place* at: <https://naipc.memberclicks.net/assets/ACT%20III%20Planning%20Guide%20for%202022/pdf>.

**AARP:** See Chapter 1

Go to the AARP website and search “universal design,” “livable communities,” or “home improvements” for housing information. Includes articles on universal design and aging in place, including checklists for bathrooms, bedrooms, kitchens, entrances, lighting, stairways, and hallways. Website Suggestions and home safety checklists:

“My Room-by-Room Home Fit List”

[www.aarp.org/content/dam/aarp/livable-communities/housing/2020/homefit/AARP%20HomeFit%20Worksheets-English-2021-2.pdf](http://www.aarp.org/content/dam/aarp/livable-communities/housing/2020/homefit/AARP%20HomeFit%20Worksheets-English-2021-2.pdf)

“How to Hire a Home Improvement Contractor”

[www.aarp.org/livable-communities/info-2014/7-steps-to-hiring-a-contractor.html](http://www.aarp.org/livable-communities/info-2014/7-steps-to-hiring-a-contractor.html)

“30 Safety Tips for 30 Days”

[www.aarp.org/home-garden/housing/info-06-2010/30\\_safety\\_tips.html](http://www.aarp.org/home-garden/housing/info-06-2010/30_safety_tips.html)

“The AARP Home Fit Guide” (D18959)

[www.aarp.org/livable-communities/housing/info-2020/homefit-guide.html](http://www.aarp.org/livable-communities/housing/info-2020/homefit-guide.html)

AARP Livable Communities Library

Topics included: Disaster Resilience, Community Gardens, Accessory Dwelling Units, Housing for a Changing America

[www.aarp.org/livable-communities/tool-kits-resources/library/](http://www.aarp.org/livable-communities/tool-kits-resources/library/)

**Denver Regional Council of Governments — Area Agency on Aging:** See Chapter 24

**State of Colorado Demography Office**

Department of Local Affairs

1313 Sherman St., Rm. 521

Denver, CO 80203

(303) 864-7750

<https://demography.dola.Colorado.gov/>

**Volunteers of America (VOA) Meals on Wheels Program**

Denver Metro:

2660 Larimer St.

Denver, CO 80205

(303) 297-0408

[www.voacolorado.org/gethelp-denvermetro-foodnutrition-mow](http://www.voacolorado.org/gethelp-denvermetro-foodnutrition-mow)

Northern Colorado:

405 Canyon Ave.

Fort Collins, CO 80521

(970) 472-9630

[mclift@voacolorado.org](mailto:mclift@voacolorado.org)

[www.voacolorado.org/gethelp-northernco-mow](http://www.voacolorado.org/gethelp-northernco-mow)

**The Safety of Seniors Handyman Program through VOA Colorado**

Denver Metro: (303) 297-0408

[www.voacolorado.org/gethelp-denvermetro-clientservices-handyman](http://www.voacolorado.org/gethelp-denvermetro-clientservices-handyman)

Larimer County: (970) 472-9630 [kscholes@voacolorado.org](mailto:kscholes@voacolorado.org)

[www.voacolorado.org/gethelp-northernco-handyman](http://www.voacolorado.org/gethelp-northernco-handyman)

**Brothers Redevelopment, Inc.**

2250 Eaton St. Garden Level, Ste. B

Denver, CO 80214

(303) 202-6340

[www.brothersredevelopment.org](http://www.brothersredevelopment.org)

Home Modification and Repair: (303) 685-4225 (Denver metro)

(719) 666-7181 (Colorado Springs) or email [Kathryn@brothersredevelopment.org](mailto:Kathryn@brothersredevelopment.org)

**Home Builders Foundation of Metro Denver**

88 Inverness Cir. E., Ste. E104

Centennial, CO 80112

(303) 551-6721

[www.hbfdenver.org](http://www.hbfdenver.org)

**Rebuilding Together Metro Denver**

2839 W. 44<sup>th</sup> Ave.  
Denver, CO 80211  
(720) 524-0840  
[www.rebuildingdenver.org](http://www.rebuildingdenver.org)

**Cultivate**

6325 Gunpark Drive, #F  
Boulder, CO 80301  
(303) 443-1933  
<https://cultivate.ngo>

**Chapter 19: Simplify Your Life: How to Manage Your Estate and Life – and Benefit You and Your Heirs**

**Estate Planning Checklists**

[www.retirementwatch.com/the-ultimate-estate-planning-checklist-and-guide](http://www.retirementwatch.com/the-ultimate-estate-planning-checklist-and-guide)  
[www.findlaw.com/estate.html](http://www.findlaw.com/estate.html)  
[www.schwab.com/estate-planning/estate-planning-checklist](http://www.schwab.com/estate-planning/estate-planning-checklist)

**On-Line Document Storage Options**

<http://everplans.com>  
<http://thetorch.com>  
<http://fidsafe.com>

**Certified Financial Planners — Let's Make a Plan**

[www.letsmakeaplan.org/learning-center](http://www.letsmakeaplan.org/learning-center)

**AARP:** See Chapter 1

**National Network of Estate Planning Attorneys**

<https://nnepa.com>

**The Motley Fool:** See Chapter 1

**NOLO — Law for All**

[www.nolo.com/products/wills-trusts/estate-planning-books](http://www.nolo.com/products/wills-trusts/estate-planning-books)

**Market Watch — Retirement**

[www.marketwatch.com/retirement](http://www.marketwatch.com/retirement)

**Chapter 20: Hospital Discharge Planning: Advocating for Aging Adults' Medicare Rehabilitation Benefits**

**The Center for Medicare Advocacy, Inc.:** See Chapter 2

**Centers for Medicare and Medicaid Services:** See Chapter 2

**Colorado Senior Health Insurance Assistance Program:** See Chapter 2

**Colorado Gerontological Society and Senior Answers and Services:** See Chapter 2

**Kepro:** See Chapter 2

**Medicare Claims and Helpline:** See Chapter 2

**“COVID-19 Emergency Declaration Blanket Waivers for Health Care Providers”**  
[www.cms.gov/files/document/covid-19-emergency-declaration-waivers.pdf](http://www.cms.gov/files/document/covid-19-emergency-declaration-waivers.pdf)  
(updated 10/13/22)

## **Chapter 21: Assisted Living and Nursing Home Issues**

### **State Ombudsman**

Colorado State Ombudsman Disability Law Colorado  
455 Sherman St., Ste. 130  
Denver, CO 80203-4403  
(303) 722-0300  
(800) 288-1376  
<https://disabilitylawco.org/ombudsman-program-seniors>

**Denver Regional Council of Governments — Area Agency on Aging (DRCOG):** See Chapter 24

### **Colorado Department of Public Health and Environment (CDPHE)**

Health Facilities and Emergency Medical Services Divisions  
4300 Cherry Creek Dr. S.  
Denver, CO 80246-1530  
(303) 692-2000  
(800) 866-7689  
(303) 691-7700 (TDD)  
[cdphe.healthfacilities@state.co.us](mailto:cdphe.healthfacilities@state.co.us)  
<https://cdphe.colorado.gov/health-facilities>

### **The Pioneer Network**

(585) 287-6436  
[www.pioneernetwork.net](http://www.pioneernetwork.net)

### **Nursing Home Compare**

[www.medicare.gov/nursinghomecompare/search.html](http://www.medicare.gov/nursinghomecompare/search.html)

### **Alzheimer’s Association — Colorado Chapter**

455 Sherman St., Ste. 500  
Denver, CO 80203  
(303) 813-1669  
(800) 272-3900 (24-hour Helpline)  
(866) 403-3073 (TDD)  
[www.alz.org/co](http://www.alz.org/co)

### **The National Consumer Voice for Quality Long-Term Care**

1001 Connecticut Ave. NW, Ste. 632  
Washington, DC 20036  
(202) 332-2275  
[info@theconsumervoice.org](mailto:info@theconsumervoice.org)  
[www.theconsumervoice.org](http://www.theconsumervoice.org)

## **Chapter 22: Hospice and Palliative Care: Options for Care at the End of Life**

### **National Hospice Locator**

*Offers a comprehensive directory of hospice agencies by state; also offers several comparative criteria, with contact information and direct links to agency websites.*

[www.NationalHospiceLocator.com](http://www.NationalHospiceLocator.com); [www.HospiceAnalytics.com](http://www.HospiceAnalytics.com)

### **Practically Dying**

*Offers community and professional education as well as private consultation on end-of-life care options, advance care planning, advance directives, grief and loss support, and more.*

(720) 434-5942

[www.Practically-Dying.com](http://www.Practically-Dying.com)

### **Colorado Department of Public Health and Environment**

*Offers listings for all nursing and assisted living facilities and hospices in the state.*

(303) 692-2836

[www.colorado.gov/pacific/cdphe/categories/services-and-information/heal/health-facilities](http://www.colorado.gov/pacific/cdphe/categories/services-and-information/heal/health-facilities)

[www.colorado.gov/cdphe](http://www.colorado.gov/cdphe);

<https://cdphe.colorado.gov/palliative-care>

**National Hospice & Palliative Care Organization:** See Chapter 14

### **American Academy of Hospice & Palliative Medicine**

*Primarily geared toward professionals, although offers multiple helpful resources.*

<http://aahpm.org>

### **GetPalliativeCare.org**

*An online resource for the public on palliative care nationwide, including a quick quiz to determine if palliative care is right for you and easily printed informational handouts. Information on Colorado-based providers is limited to hospitals, and only contact addresses and phone numbers are provided — no details on the services offered. Confirm any information with the facility itself.*

[www.getpalliativecare.org](http://www.getpalliativecare.org)

### **The Colorado Advance Directives Consortium**

*Offers information on advance care planning and advance directives, including the Medical Orders for Scope of Treatment (MOST) program in Colorado. Template forms for medical durable power of attorney appointments, living wills, CPR directives, and MOST forms are available, along with clear explanations of each tool and how to use it. Links to other resources and education are also provided.*

[www.coloradoadvancedirectives.com](http://www.coloradoadvancedirectives.com)

### **Hospice & Palliative Care Association of the Rockies**

*Provides information on hospice in Colorado and education for hospice staff.*

(303) 848-2522

[info@hpcar.org](mailto:info@hpcar.org); [www.hpcar.org](http://www.hpcar.org)

### **Colorado Health Care Association**

*The statewide association supporting nursing homes and assisted living residences. Can provide information on hospice and palliative care in the long-term care setting or specific information on skilled nursing facilities and assisted living residences.*

(303) 861-8228

[www.cohca.org](http://www.cohca.org)

**Center for Medicare & Medicaid Services:** See Chapter 2

**Caring Connections:** See Chapter 20

## **Chapter 23: What to Do When Someone Dies: Responsibilities of the Personal Representative and Trustee Under Probate**

### **Colorado Bar Association**

(303) 860-1115 or toll-free (800) 332-6736  
[www.cobar.org](http://www.cobar.org)

### **Colorado Department of Public Health and Environment**

Vital Records Section  
4300 Cherry Creek Dr. S.  
Denver, CO 80246-1530  
(303) 692-2200  
<https://cdphe.colorado.gov/vitalrecords>

### **Colorado Judicial Branch**

[www.courts.state.co.us/Self\\_Help/Index.cfm](http://www.courts.state.co.us/Self_Help/Index.cfm)

### **Funeral Consumer Society of Colorado**

(720) 432-5379  
[www.funeralconsumercolorado.org](http://www.funeralconsumercolorado.org)

**Social Security Administration:** See Chapter 1

**Veterans Administration:** See Chapter 6

## **Chapter 24: Arm Yourself with Consumer Protection Information**

### **For Issues related to Fraud:**

#### **24-Hour Identity Theft Hotline**

Colorado Bureau of Investigation  
ID Theft/Fraud Investigation Unit  
(855) 443-3489  
[cbivictimsupport.com](http://cbivictimsupport.com)

#### **Colorado Consumer Line**

AARP ElderWatch, Better Business Bureau, Attorney General's Office  
(800) 222-4444 (toll-free)

#### **First Judicial District (Jefferson and Gilpin counties)**

District Attorney's Office, Consumer Fraud: (303) 271-6931

#### **Second Judicial District (Denver County)**

District Attorney's Office, Consumer Fraud Hotline: (720) 913-9179

**Fourth Judicial District (El Paso and Teller counties)**

District Attorney's Office, Consumer Line: (719) 520-6000

**Seventeenth Judicial District (Adams and Broomfield counties)**

District Attorney's Office: (303) 659-7720

**Eighteenth Judicial District (Arapahoe, Douglas, Elbert, and Lincoln counties)**

District Attorney's Office, Consumer Protection Line: (720) 874-8547

**Twentieth Judicial District (Boulder County)**

District Attorney's Office, Consumer Protection Line: (303) 441-3700

**Twenty-First Judicial District (Mesa County)**

District Attorney's Office, Consumer Protection Unit: (970) 244-1730

**For Medicare Insurance Issues:**

**Colorado State Health Insurance Assistance Program:** See Chapter 2

**For Securities-related Issues:**

**Colorado Division of Securities**

(303) 894-2320

**To request a free copy of your credit report once a year from the three major credit reporting companies:**

(877) 322-8228

[www.annualcreditreport.com](http://www.annualcreditreport.com)

**Credit Reporting Agencies:**

Equifax

(800) 685-1111

[www.equifax.com](http://www.equifax.com)

TransUnion

(888) 909-8872

[www.transunion.com](http://www.transunion.com)

Experian

(888) 397-3742

[www.experian.com](http://www.experian.com)

**For Home Repairs and Improvements:**

Contact your city or county building department to check on building permits and license status of contractors.

**To "Opt Out" of Credit Card Solicitations:**

(888) 5-OPTOUT (567-8688)

[www.optoutprescreen.com](http://www.optoutprescreen.com)

**No-call Lists:**

In Colorado: (800) 309-7041 or [www.coloradonocall.com](http://www.coloradonocall.com)

Nationally: (888) 382-1222 or [www.donotcall.gov](http://www.donotcall.gov)

**Area Agencies on Aging:**

**Logan, Morgan, Phillips, Sedgwick, Washington, and Yuma counties:**

Region 1  
Northeastern Colorado Association of Local Governments  
Northeastern Region  
Fort Morgan  
(970) 867-9409

**Larimer County:**

Region 2A  
Larimer County Office on Aging  
Northeastern Region  
Fort Collins  
(970) 498-7750

**Weld County:**

Region 2B  
Weld County Area Agency on Aging  
Northeastern Region  
Greeley  
(970) 346-6950

**Adams, Arapahoe, Broomfield, Clear Creek, Denver, Douglas, Gilpin, and Jefferson counties:**

Region 3A  
Denver Regional Council of Governments  
Northeastern Region  
Denver  
(303) 455-1000

**Boulder County:**

Region 3B  
Boulder County Area Agency on Aging  
Northeastern Region  
Boulder  
(303) 441-3570

**Park, El Paso, and Teller counties:**

Region 4  
PPAGC Area Agency on Aging  
Southern Region  
Colorado Springs  
(719) 471-2096

**Cheyenne, Elbert, Kit Carson, and Lincoln counties:**

Region 5  
East Central Council of Governments  
Northeastern Region  
Stratton  
(719) 348-5562

**Baca, Bent, Crowley, Kiowa, Otero, and Prowers counties:**

Region 6  
Lower Arkansas Valley Area Agency on Aging  
Southern Region  
La Junta  
(719) 383-3166

**Pueblo County:**

Region 7  
Pueblo Area Agency on Aging  
Southern Region  
Pueblo  
(719) 583-6849

**Alamosa, Conejos, Costilla, Mineral, Rio Grande, and Saguache counties:**

Region 8  
South Central Colorado Seniors, Inc.  
Southern Region  
Alamosa  
(719) 589-4511

**Archuleta, Dolores, La Plata, Montezuma, and San Juan counties:**

Region 9  
San Juan Basin Area Agency on Aging  
Western Region  
Pagosa Springs  
(970) 264-0501

**Delta, Gunnison, Hinsdale, Montrose, Ouray, and San Miguel counties:**

Region 10  
League for Economic Assistance & Planning  
Western Region  
Montrose  
(970) 249-2436

**Garfield, Mesa, Moffat, and Rio Blanco counties:**

Region 11  
Associated Governments of Northwest Colorado  
Western Region  
Grand Junction  
(970) 248-2717

**Eagle, Grand, Jackson, Pitkin, Routt, and Summit counties:**

Region 12  
Northwest Colorado Council of Governments  
Alpine Area Agency on Aging  
Western Region  
Silverthorne  
(970) 468-0295

**Chaffee, Custer, Fremont, and Lake counties:**

Region 13  
Upper Arkansas AAA  
Southern Region  
Salida  
(719) 539-3341

**Huerfano and Las Animas counties:**

Region 14  
Huerfano/Las Animas Area Council of Governments  
South Central Council of Governments AAA  
Southern Region  
Trinidad  
(719) 845-1133

**Legal Assistance Developer for the Elderly**

**Disability Law Colorado:** See Chapter 8

**Colorado Crime Victims Compensation Programs**

**First Judicial District (Gilpin and Jefferson counties)**

District Attorney's Office-Victim Compensation: (303) 271-6846

**Second Judicial District (Denver County)**

District Attorney's Office-Victim Compensation: (720) 913-9253

**Third Judicial District (Huerfano and Las Animas Counties)**

District Attorney's Office-Victim Compensation: (719) 967-1068

**Fourth Judicial District (El Paso and Teller counties)**

District Attorney's Office-Victim Compensation: (719) 520-6000

**Fifth Judicial District (Clear Creek, Eagle, Lake, and Summit counties)**

District Attorney's Office-Victim Compensation: (970) 337-3706

**Sixth Judicial District (Archuleta, La Plata, and San Juan counties)**

District Attorney's Office-Victim Compensation: (970) 247-8850

**Seventh Judicial District (Delta, Gunnison, Hinsdale, Montrose, Ouray, and San Miguel counties)**

District Attorney's Office-Victim Compensation: (970) 252-4266

**Eighth Judicial District (Jackson and Larimer counties)**

District Attorney's Office-Victim Compensation: (970) 498-7290

**Ninth Judicial District (Garfield and Rio Blanco counties)**

District Attorney's Office-Victim Compensation: (970) 384-3517

**Tenth Judicial District (Pueblo County)**

District Attorney's Office-Victim Compensation: (719) 583-6092

**Eleventh Judicial District (Chaffee, Custer, Fremont, and Park counties)**

District Attorney's Office-Victim Compensation: (719) 269-0170

**Twelfth Judicial District (Alamosa, Conejos, Costilla, Mineral, and Saguache counties)**

District Attorney's Office-Victim Compensation: (719) 589-3691

**Thirteenth Judicial District (Kit Carson, Logan, Morgan, Phillips, Sedgwick, Washington, and Yuma counties)**

District Attorney's Office-Victim Compensation: (970) 542-3473

**Fourteenth Judicial District (Grand, Moffat, and Routt counties)**

District Attorney's Office-Victim Compensation: (970) 629-0485

**Fifteenth Judicial District (Baca, Cheyenne, Kiowa, and Prowers counties)**

District Attorney's Office-Victim Compensation: (719) 336-7446

**Sixteenth Judicial District (Bent, Crowley, and Otero counties)**

District Attorney's Office-Victim Compensation: (719) 384-8786

**Seventeenth Judicial District (Adams and Broomfield counties)**

District Attorney's Office-Victim Compensation: (303) 835-5791

**Eighteenth Judicial District (Arapahoe, Douglas, Elbert, and Lincoln counties)**

District Attorney's Office-Victim Compensation: (720) 874-8607

**Nineteenth Judicial District (Weld County)**

District Attorney's Office-Victim Compensation: (970) 400-4748

**Twentieth Judicial District (Boulder County)**

District Attorney's Office-Victim Compensation: (303) 682-6801

**Twenty-First Judicial District (Mesa County)**

District Attorney's Office-Victim Compensation: (970) 244-1737

**Twenty-Second Judicial District (Dolores and Montezuma counties)**

District Attorney's Office-Victim Compensation: (970) 564-2755

**Elder Abuse:**

Call 911 or your local police department.

**Adult Protection**

Call your county Department of Social Services. You may find a list of contact information for these offices at <https://cdhs.colorado.gov>; click on the "Our Partners," "Counties," and "County contact information."

**AARP ElderWatch:** See Chapter 8

Colorado Consumer Line: (800) 222-4444, option 2, for referrals and assistance information.

**First Judicial District (Jefferson and Gilpin counties)**

District Attorney's Office: (303) 271-6800

**Second Judicial District (Denver County)**

District Attorney's Office: (720) 913-9179

**Seventeenth Judicial District (Adams and Broomfield counties)**

District Attorney's Office: (303) 659-7720

**Eighteenth Judicial District (Arapahoe, Douglas, Elbert, and Lincoln counties)**

District Attorney's Office: (720) 874-8547

**Twentieth Judicial District (Boulder County)**

District Attorney's Office: (303) 441-3700

## **Chapter 25: Protecting Yourself from Crime**

Colorado Crime Victims Compensation Programs: See Chapter 24

## **Chapter 26: Programs, Services, and Resources for Older Adults**

Area Agencies on Aging: See Chapter 24

## **Chapter 27: Family Discussions, Decisions, and Dispute Resolution**

**Mediate.com — Everything Mediation**

*This site has lists of mediators, both attorneys and mental health professionals, who are trained and experienced in various forms of mediation, including elder mediation, as well as articles on mediation and what you can expect.*

[www.mediate.com](http://www.mediate.com)

**Colorado Bar Association:** See Chapter 23

**Colorado Office of Alternate Dispute Resolution**

(720) 625-5940 (statewide referral coordinator)

[www.coloradoODR.org](http://www.coloradoODR.org)

**Court Mediation Services**

*A committee of the Denver Bar Association, serving the Denver district courts, Denver county courts, and the Denver Probate Court.*

1437 Bannock St., Rm. 167

Denver, CO 80202

(303) 322-6750, ext. 103

<https://courtmediationservices.org/>

**Boulder County Community Mediation**

Boulder County Sheriff's Office

5600 Flatirons Pkwy.

Boulder, CO 80301

(303) 441-1752

[www.bouldercounty.org/safety/victim/restorative-justice/community-assistance-mediation-program/](http://www.bouldercounty.org/safety/victim/restorative-justice/community-assistance-mediation-program/)

**City of Fort Collins Community Mediation Program**

112 N. Howes St.

Fort Collins, CO 80524

(970) 224-6022

[www.fcgov.com/mediation](http://www.fcgov.com/mediation)

**City of Boulder Community Mediation and Resolution Center**

1777 Broadway  
Boulder, CO 80302  
(303) 441-4364  
[www.bouldercolorado.gov/community-mediation-and-resolution-center](http://www.bouldercolorado.gov/community-mediation-and-resolution-center)

**Longmont Mediation Services**

350 Kimbark St.  
Longmont, CO 80501  
(303) 776-6050  
[www.longmontcolorado.gov/departments/departments-a-d/community-and-neighborhood-resources/mediation-facilitation-services](http://www.longmontcolorado.gov/departments/departments-a-d/community-and-neighborhood-resources/mediation-facilitation-services)

**The Conflict Center**

4140 Tejon St.  
Denver, CO 80211  
(303) 433-4983  
<http://conflictcenter.org>

**The Mediation Association of Colorado**

(303) 322-9275  
<http://coloradomediation.org>

**4<sup>th</sup> Judicial District Mediation Office**

El Paso County Combined Courts  
270 S. Tejon Street  
Colorado Springs, CO 80903  
(719) 452-5005  
[https://www.courts.state.co.us/Administration/Custom.cfm?Unit=odr&Page\\_ID=225](https://www.courts.state.co.us/Administration/Custom.cfm?Unit=odr&Page_ID=225)

## **Chapter 28: Family Relationships**

### **Aging and Adult Services**

**Colorado Department of Human Services:** See Chapter 15

**Douglas County Adult & Senior Outreach Services**

100 3<sup>rd</sup> St.  
Castle Rock, CO 80104  
(303) 660-7400  
(303) 663-7791 (TTY)  
[www.douglas.co.us/community/senior-adult-services/](http://www.douglas.co.us/community/senior-adult-services/)

**Colorado Center for Aging**

P.O. Box 102662  
Denver, CO 80250  
(303) 832-4535  
[www.coloradocenterforaging.org](http://www.coloradocenterforaging.org)

**Disability Law Colorado:** See Chapter 8

## **Family Law Services**

### **Denver District Court Pro Se Center**

1437 Bannock St., Room 281  
Denver, CO 80202  
(303) 606-2442  
[www.courts.state.co.us/denverselfhelp](http://www.courts.state.co.us/denverselfhelp)

**Colorado Legal Services:** See Chapter 5 for website, office locations, and information.

### **Family Tree**

*Serving the Denver and Surrounding Areas*  
24-hour Domestic Violence Contact Line: (303) 420-6752  
Parenting Time Program: (303) 462-1060  
<https://www.thefamilytree.org/>

### **Family Law Legal Clinic**

1200 Federal Blvd., Room 1018  
Denver, CO 80204  
(303) 860-1115  
Third Tuesday of the month: 5:30–7:00 p.m.

### **Jewish Family Service**

3201 S. Tamarac Dr.  
Denver, CO 80231  
(303) 597-5000  
<http://jewishfamilyservice.org>

### **The Justice Center**

P.O. Box 429  
Colorado Springs, CO 80901  
(719) 473-6212  
[www.justicecenterco.org](http://www.justicecenterco.org)

### **Metro Volunteer Lawyers**

1905 N. Sherman St., Ste. 400  
Denver, CO 80203  
(303) 830-8210  
[www.denbar.org](http://www.denbar.org)

## **Chapter 29: Estate and Succession Planning for Farmers and Ranchers**

No additional resources suggested.

## **Chapter 30: Mandatory Reporting of Elder Abuse or Exploitation**

Please note that contacting any of the following resources does NOT satisfy the reporting requirements of the mandatory reporting law. Mandatory reporters must report the abuse to local law enforcement.

**Colorado Attorney General and AARP ElderWatch:** See Chapters 8 and 24

**Colorado Bureau of Investigation:** hum

<https://cbi.colorado.gov>, click on “Sections,” then “Investigations,” then “Identity Theft/Cyber-Crimes”

**Colorado Coalition for Elder Rights and Abuse Prevention (CCERAP)**

[www.ccerap.org](http://www.ccerap.org)

**Colorado Department of Human Services:** See Chapter 15

**The National Center on Elder Abuse**

*The NCEA provides the latest information regarding research, training, best practices, news and resources on elder abuse, neglect and exploitation to professionals and the public.*

<https://www.ncea.aoa.gov>

**National Clearinghouse on Abuse in Later Life**

*Educational website with information on abuse, and nationwide resources.*

[www.ncall.us](http://www.ncall.us)

## **Chapter 31: Philanthropy and Planned Giving**

**Charity Navigator**

*Charity Navigator, America’s premier independent charity evaluator, works to advance a more efficient and responsive philanthropic marketplace by evaluating the financial health of over 5,300 of America’s largest charities.*

[www.charitynavigator.org](http://www.charitynavigator.org)

**U.S. National Better Business Bureau**

*A project of the BBB Wise Giving Alliance, [give.org](http://give.org) evaluates charities based on financial and management practices. This is the only major site that names charities that do not meet standards.*

[www.give.org](http://www.give.org)

**American Institute of Philanthropy Charity Watch**

*The mission of CharityWatch, a nonprofit charity watchdog and rating organization, is to maximize the effectiveness of every dollar contributed to charity by providing donors with the information they need to make more informed giving decisions.*

[www.charitywatch.org/toprated.html](http://www.charitywatch.org/toprated.html)

**GuideStar**

*Provides enough information for donors to make their own judgments. The database includes all IRS-registered tax-deductible charities, comprising over 700,000 organizations. Includes information such as charity CEO and director salaries, but some listings do not provide full data.*

[www.guidestar.org](http://www.guidestar.org)

**American Red Cross**

*For over 130 years, Red Cross volunteers have been guided by a single principle: to help people in need, regardless of race, religion, gender, or national origin. The Red Cross has been there, and will continue to be there, for disaster victims in need of food, clothing, and shelter.*

[www.redcross.org](http://www.redcross.org)

**Network for Good**

*Network for Good is an e-philanthropy site where individuals can donate, volunteer, and get involved with the issues they care about.*

[www.networkforgood.org](http://www.networkforgood.org)

## **Chapter 32: Reverse Mortgages**

Colorado is fortunate to have many good reverse mortgage counselors. Here are some of the local counselors for your convenience. You may look at the entire list on the FHA website, [www.hud.gov](http://www.hud.gov).

The HUD-approved housing agencies listed below provide assistance to renters, homebuyers, and homeowners requiring housing information. They are not HUD offices. Any of these agencies will conduct the required informational session for the FHA-insured reverse mortgage.

**City of Aurora Community Development Division**

15151 E. Alameda Pkwy.

Aurora, CO 80012

(303) 739-7404

[www.auroragov.org](http://www.auroragov.org) (Click on "Residents," then "Community Development.")

**Boulder County Housing Authority**

2525 13th St.,

Boulder, CO 80304

(720) 564-2279

[www.bouldercounty.org/families/housing/personal-finance-coaching/](http://www.bouldercounty.org/families/housing/personal-finance-coaching/)

**Northeast Denver Housing Center**

1735 Gaylord St.

Denver, CO 80206

(303) 726-4034

[www.nedenverhousing.org](http://www.nedenverhousing.org)

**Neighbor to Neighbor**

1550 Blue Spruce Dr. #67

Ft. Collins, CO 80524

(970) 829-0435

[Contact@N2N.org](mailto:Contact@N2N.org)

**Money Management International**

Telephone Counseling Only:

(877) 908-2227

[www.moneymanagement.org](http://www.moneymanagement.org)

**Grand Junction Housing Authority**

524 30 Rd.

Grand Junction, CO 81504

(970) 241-2871

**Douglas County Housing Partnership**

9350 Heritage Hills Cir.

Lone Tree, CO 80124

(303) 784-7857

[www.douglascountyhousingpartnership.org](http://www.douglascountyhousingpartnership.org)

**Horizon Counseling**

(888) 315-4326

[www.CallHorizon.com](http://www.CallHorizon.com)

**Helpful Reverse Mortgage Websites**

**National Reverse Mortgage Lenders Association**

[www.nrmlaonline.org](http://www.nrmlaonline.org)

**Federal Housing Administration**

*U.S. Department of Housing and Urban Development*

[www.hud.gov](http://www.hud.gov)

**AARP: See Chapter 1**

[www.aarp.org](http://www.aarp.org)

**Colorado Housing Counseling Coalition**

[www.coloradohcc.org](http://www.coloradohcc.org)

**Loan Calculations**

[www.reversemortgage.org](http://www.reversemortgage.org)

**Chapter 33: Employment Discrimination**

**CCRD**

(303) 894-2997 (bilingual Spanish/English)

<https://ccrd.colorado.gov> Unemployment Benefits

**Colorado Department of Labor and Employment**

Unemployment Benefits

(303) 318-9000

(800) 388-5515

<https://cdle.colorado.gov/unemployment>

**EEOC**

Headquarters:

U.S. Equal Employment Opportunity Commission

131 M St., NE

Washington, D.C. 20507

(800) 669-4000

(800) 669-6820 (TTY)

[info@eoc.gov](mailto:info@eoc.gov)

[www.eoc.gov](http://www.eoc.gov)

**Denver Field Office:**

950 17<sup>th</sup> St., Ste. 300

Denver, CO 80202

(800) 669-4000

(800) 669-6820 (TTY)

**United States Department of Justice**

950 Pennsylvania Ave., NW  
Washington, D.C. 20530-0001  
(202) 353-1555 or (202) 514-2000  
AskDOJ@usdoj.gov  
www.justice.gov

## **Chapter 34 Workers' Compensation and Seniors**

**Division of Workers' Compensation website:** [www.colorado.gov/pacific/cdle/dwc](http://www.colorado.gov/pacific/cdle/dwc).

*Injured Worker Guide*, published by the Division of Workers' Compensation. Available online at the Division of Workers' Compensation website ([www.colorado.gov/pacific/cdle/dwc](http://www.colorado.gov/pacific/cdle/dwc)) or in hard copy by calling the Customer Service Unit at the Division of Workers' Compensation: (303) 318-8700 or toll-free at (888) 390-7936

**American Medical Association's *Guides to the Evaluation of Permanent Impairment*, 6<sup>th</sup> ed. (rev. 2023)**

